

Privacy Policy

Introduction

At ChaiWallah® (brand of Foodservice Marketing Foods BV), we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, store, and protect your data when you visit our website www.chaiwallah.online.

Who We Are

Company: Foodservice Marketing Foods BV

Address: De Doornweg 13, 8035PC Zwolle, Netherlands

Brands: ChaiWallah®, Bondi Chai®, Say When®, Simara®

Information We Collect

We may collect the following types of information:

- Personal details (name, email address, phone number, shipping address) when you place an order or contact us
- Payment information (processed securely via third-party payment providers)
- Website usage data (IP address, browser type, pages visited, cookies)
- Communication preferences (newsletter sign-ups, marketing consent)

How We Use Your Information

Your data may be used for:

- Processing and fulfilling orders and Providing customer support
- Sending newsletters or marketing communications (with your consent)
- Improving our website and services
- Complying with legal obligations

VAT number: NL 8232 43 925 B01
Bank: ABN AMRO Zwolle
Bank account no.: 47 15 72 225
SWIFT Code Bank/BIC: AB NA NL 2A
IBAN: NL 94 ABNA 0471 5722 25
Chamber of Commerce: 51370271



Foodservice Marketing Foods B.V.
De Doornweg 13
8035 PC Zwolle
The Netherlands
Tel. +31 (0) 529 - 42 69 60
E-mail: info@chaiwallah.online

Data Sharing

We do not sell your personal information. Data may be shared with:

- Trusted service providers (e.g., payment processors, shipping partners)
- Legal authorities if required by law

Cookies & Tracking

Our website uses cookies to enhance your browsing experience and analyze site traffic.

You can manage cookie preferences in your browser settings.

Data Security

We implement appropriate technical and organizational measures to protect your data against unauthorized access, loss, or misuse.

Your Rights

You have the right to:

- Access, update, or delete your personal information
- Withdraw consent for marketing communications
- Request a copy of your data

Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

Contact

For questions or requests regarding your personal data, please email us at

info@chaiwallah.online or write to: Foodservice Marketing Foods BV, De Doornweg 13, 8035PC Zwolle, Netherlands.

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